

## REGISTRAR ORDER Under the *Retirement Homes Act, 2010*

Order Number: 2021-T0487-91-01

Date of Order: February 23, 2021

Licensee: Dre's Lodge Inc. (the "Licensee")

Retirement Home: Dre's Lodge Inc., Sunderland, ON (the "Home")

Licence Number: T0487

**Order Information:** The Registrar issued a Management Order to the Licensee under section 91 of the *Retirement Homes Act, 2010* (the "*Act*"). The Order requires the Licensee to retain a Manager to manage all operations of the Home. The Registrar believes on reasonable grounds that the Licensee has contravened certain sections of the *Act* and Ontario Regulation 166/11 (the "Regulation") under the *Act*, pertaining to the failure to protect residents from neglect, implement all requirements of resident Plans of Care, ensure staff are appropriately trained, ensure medication administration is appropriately documented, provide meal services in accordance with nutritional requirements, investigate an allegation of financial abuse, and implement the COVID-19 related Directives of the Chief Medical Officer of Health ("CMOH") of Ontario. The Registrar believes on reasonable grounds that the Licensee cannot or will not properly manage the operations of the Home without assistance.